

Dearest Referring Offices and Patients,

We hope this letter finds you and your family in good health as we strive to safely resume our normal habits and routines. While many things have changed, our commitment to safety has remained the same. Infection control remains a top priority for our practice and control processes are made so that when a patient receives care it is safe and comfortable.

Our office follows infection control recommendations made by the American Dental Association (ADA), the U.S. Centers for Disease Control and Prevention (CDC) and the Occupational Safety and Health Administration (OSHA) so that we are up-to-date on any new rulings or guidance that may be issued and that our infection control procedures are current and adhere to each agencies' recommendations.

The following changes for appointments are made to help protect patients and staff:

- Only the adult patient will be allowed in our office to attend the appointment. Elderly can be accompanied by only one adult and minors must be accompanied by only one parent or legal guardian.
- Our office will communicate with the patient beforehand to ask screening questions. You, the patient, will be asked those same questions again when you are in the office. Please know this is a safety precaution.
- Referring offices can submit referrals online easily and effortlessly. Ask us how, we will walk you through it.
- We offer online patient registration forms, so patients can complete the registration forms in the comfort of one's home prior to the appointment. We ask patients to please take advantage of this option.
- We will only allow a specific number of patients in our waiting area and our seating has been labeled 6 feet or more in distance. The waiting area will no longer offer magazines and so forth since those items are difficult to clean and disinfect.
- We will have parking lot check in, so the patient can check in from their car via text or call and be called in when the dental room is ready for seating.
- Upon entering the office, we will take the patient temperature without contact and ask the patient to use hand sanitizer. It will also be placed in other areas of the office for use as needed.
- We will do our best to reduce waiting times and appointments will be managed to allow for social distancing between patients.

We look forward to seeing our patients again and are happy to answer any questions, just give us or call. To make an appointment, please call our office at 559-554-9323 and visit our website www.alzatedental.com to complete patient registration forms.

We Sincerely Thank you,

Dr Juan Alzate and Juan Alzate Dental Corp Team.